

Catawba County Emergency Medical Services

Notification of EMS Manager

The on-duty Shift Supervisor or their designee will notify the EMS Manager by telephone, radio, or text in the following instances:

- All EMS units busy
- Any situation in which the on-duty Supervisor deems necessary
- Any situation that generates or will potentially generate significant media attention
- Helicopter scene response
- Incidents / accidents involving EMS units or personnel
- Inclement weather
- Multiple patient / casualty / fatality incidents
- Prior to an EMS employee being interviewed about a call (i.e. SBI, FBI, local law enforcement, etc...)
- Significant incidents / accidents involving any Catawba County public safety personnel

This notification will occur upon dispatch of the situation. In the absence of the EMS Manager, the on-call Management Team member will be notified.