

Catawba County Emergency Medical Services

Release of Information to the Media

This policy covers general guidelines for communicating with the media.

- All requests from the Media are to be directed to the EMS Manager, Training Officer, or Shift Supervisor.
- Guidelines for the Manager, Training Officer, or Shift Supervisor are as follows:
 - You are not required to release any information about an incident.
 - If the decision is made to release information; the following may be released:
 - Date, time, and location of a call
 - Number of victims (if applicable)
 - Confirmation we did or did not transport
 - Response to further questioning: "That is confidential by law and I cannot comment." Repeat this as often as necessary.
 - You may also direct them to the Communications Center, as 911 calls are public record.